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Topic 8

Evaluating and Terminating the Project



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EVALUATION



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Background

- A project evaluation appraises the progress and performance relative to the project's initial or revised plan.
- Also appraises project against goals and objectives set for it during selection process.
- Projects should be evaluated at a number of crucial points.
- Purpose is to improve process of carrying out project.





Evaluation Criteria

- 1. Original criteria for selecting and funding project
- 2. Success to date
- **3. Business/Direct Success**
- 4. Future Potential
- **5. Contribution to Organization's Goals**
- 6. Contribution to Team Member Objectives





Measurement

Measuring performance against planned budgets and schedules straightforward

Earned value analysis more complicated





PROJECT AUDITING



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The Audit Process

- Timing depends on purpose
- Three Levels
 - general audit
 - detailed audit
 - technical audit





Steps in Project Audit

- 1. Familiarize audit team with requirements of project
- 2. Audit project on-site
- 3. Write up audit report
- 4. Distribute report





Behavior Aspects

- Audit team must have free access to anyone with knowledge of the project
- Project team members rarely trust auditors
- Audit team must understand politics of project team
- Information must be confirmed
- Project team should be made award of inprocess audit
- No judgmental comments





The Audit Report

Introduction

description of project and its goals

• Current Status

comparison of work completed and planned

• Future Project Status

- conclusions regarding project progress
- recommendations for changes





The Audit Report continued

• Critical Management Issues

issues senior management should monitor

• Risk Analysis and Risk Management

– potential for project failure and monetary loss

• Final Comments

– caveats, assumptions, limitations



PROJECT TERMINATION



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When to Terminate a Project

• Sunk Cost Approach

 whether organization is willing to invest the time and cost required to complete the project

• Two Other Criteria

- the degree to which the project has met its goals
- the degree to which the project qualifies against a set of factors associated with success or failure





Types of Project Termination

• Project Extinction

- project activity suddenly stops
- either successfully completed or high expectation for failure
- Termination-By-Addition
 - becomes a new formal part of organization
- Termination-By-Integration
 - becomes standard part of operating systems



Types of Project Termination *continued*

• Termination-By-Starvation

– a project in name only





The Termination Process





A Termination Project





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The Project Final Report

• Project Performance

what was achieved and reasons for resulting performance

• Administrative Performance

- review of how well administrative practices worked
- Organizational Structure
 - identify modifications to help future projects





The Project Final Report continued

- Project Management Techniques
 - recommendations for improvements in future projects





Reference

• Meredith, R. J. & Mantel, J. S. (1995). *Project Management – A Managerial Approach*. John Wiley & Sons, 5th Edition.