

**OPENCOURSEWARE** 



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# **Topic 3 Planning the Project**



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### **Two Extremes**

- "Ready, Fire, Aim"
- "Paralysis by Analysis"





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# CONTENTS OF A PROJECT PLAN



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### **Elements of Project Master Plan**

- Overview
  - brief description of project
  - deliverables
  - milestones
  - expected profitability and competitive impact
  - intended for senior management
- Objectives
  - detailed description of project's deliverables
  - project mission statement





### **Elements of Project Master Plan continued**

### General approach

- technical and managerial approaches
- relationship to other projects
- deviations from standard practices

### • Contractual aspects

- agreements with clients and third parties
- reporting requirements
- technical specifications
- project review dates





### **Elements of Project Master Plan** *continued*

- Schedules
  - outline of all schedules and milestones
- Resource requirements
  - estimated project expenses
  - overhead and fixed charges
- Personnel
  - special skill requirements
  - necessary training
  - legal requirements





### **Elements of Project Master Plan concluded**

- Evaluation methods
  - evaluation procedures and standards
  - procedures for monitoring, collecting, and storing data on project performance
- Potential problems
  - list of likely potential problems



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# **THE PLANNING PROCESS**



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### **PM's First Job**

Understand the expectations that the organization has for the project.

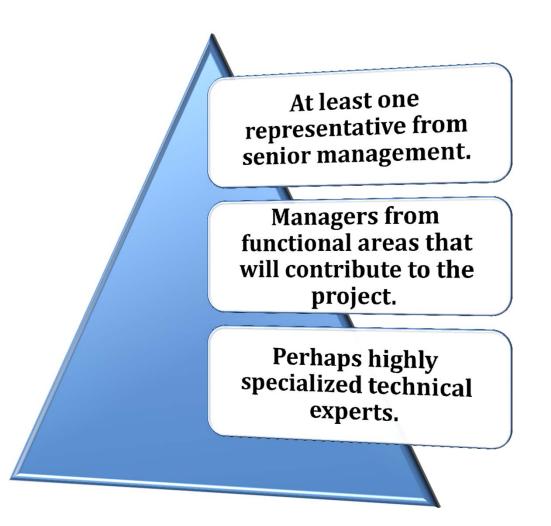
Identify who among senior managers has a major interest in the project.

Determine if anything about the project is atypical.





### **Developing Invitation List**



### **The Launch Meeting**

- Senior management introduces PM
- PM chairs meeting
  - develop general understanding of the functional inputs the project will need
  - may brainstorm the problem
  - may develop preliminary plan

### • Important results

- scope understood and temporarily fixed
- functional managers understand their responsibilities and have committed to developing the initial plan









### **Sorting Out the Project**

### • Hierarchical planning process

- begin with project's objectives
- list major activities needed to achieve objectives (level 1 activities)
- delegate level 1 activities to individuals or functional areas to develop list of level 2 activities ...
- degree of detail should be same within a given level



# Three Levels of Detail in Hierarchical Planning





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### **The Project Action Plan**

Project activities identified and arranged in successively finer detail (by levels).

Type and quantity of each required resource identified for each activity.

Predecessors and durations estimated for each activity.

#### Milestones identified.

Individual or group assigned to perform the work identified for all activities.





### **Using the Project Action Plan**

- Project master schedule created by combining milestones, durations, and predecessors
  - used to compare actual and planned performance
- Use of templates



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# THE WORK BREAKDOWN STRUCTURE



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### **Simple Approach for Creating the WBS**

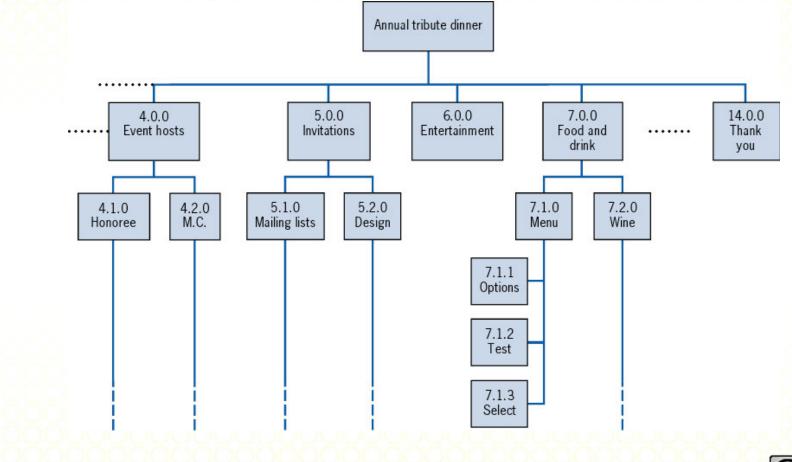
#### Gather project team

Provide team members with pad of sticky-notes Team members write down all tasks they can think of.

Sticky-notes placed and arranged on wall



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### **A Linear Responsibility Chart**

Responsibility							
WBS		Project office				Field operator	
Subproject	Task	Project manager	Contract administrator	Project engineer	Industrial engineer	Field manager	
Determine need	A1	0		•			
	A2	•	0		•		
Solicit quotations	B1	0	•			•	
Write appropriate request	C1	•	<b>A</b>	0	•		
	C2		•	0			
	C3	•	•	<b>A</b>			

Legend:

Responsible
Notification

- Support
- Approval





# MULTIDISCIPLINARY TEAMS --BALANCING PLEASURE AND PAIN



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### **Concurrent Engineering**

- Carrying out steps concurrently rather than sequentially
  - also referred to as simultaneous engineering
- Key advantages
  - helps minimize conflict across functional groups
  - reduces project duration



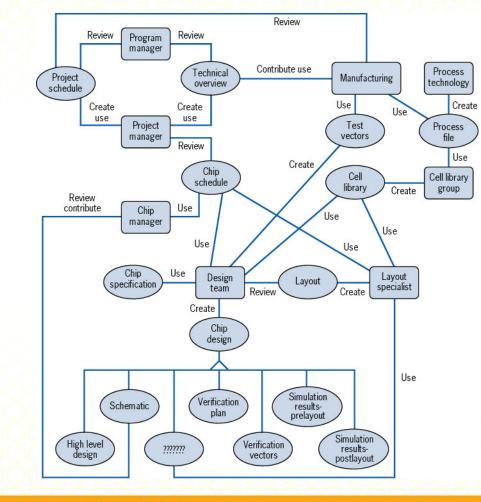


## **Interface Coordination -- Interface Management**

- Key challenge facing PM is coordinating work of different functional groups.
- One approach is to identify and map the interdependencies between members of the project team.



# An Interface Mapping of a Silicon Chip Design Project

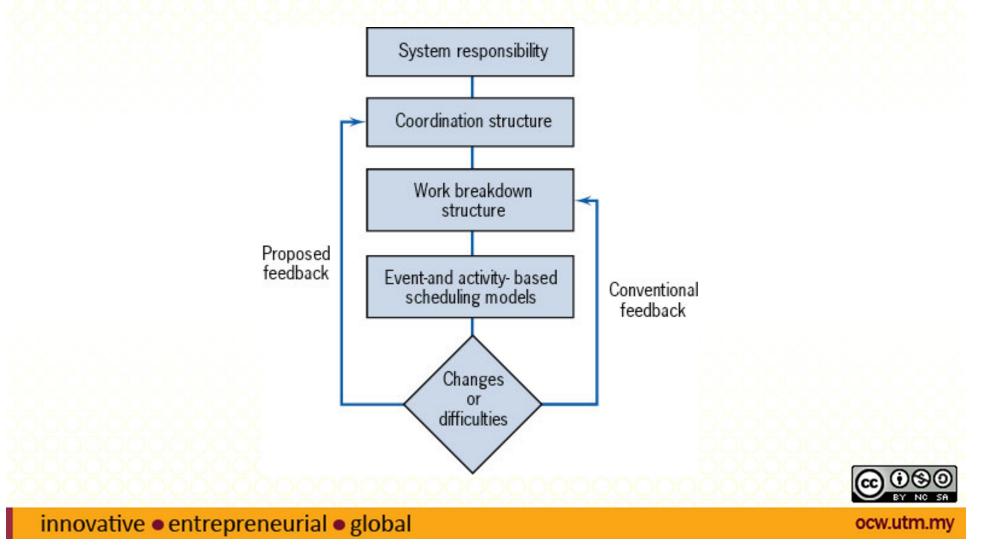




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### A Coordination Structure Model for Project Management







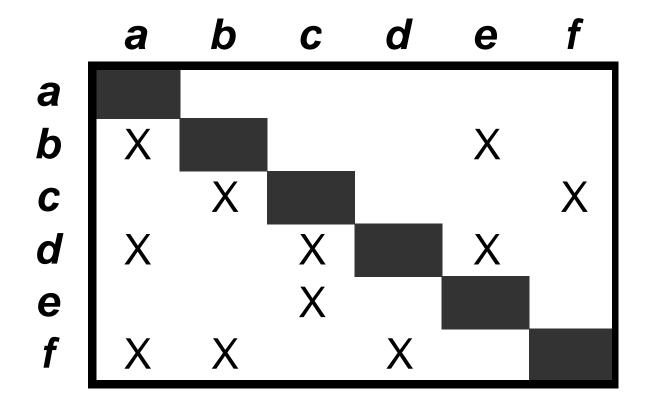
### **Design Structure Matrix (DSM)**

- Traditional project management tools tend to focus on which tasks have to be completed in order for other to start
- Another important question is what information is needed from other tasks to complete another task





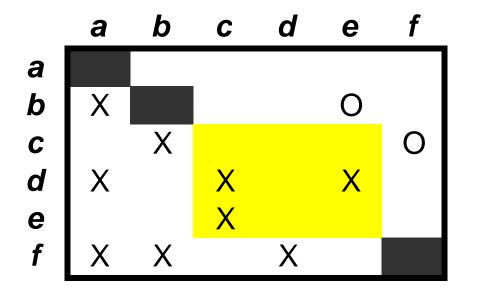
### **Example DSM for Project with Six Activities**



X -- information flow



### Modified DSM to Show Activities to Be Completed Concurrently



tasks to be completed concurrently

- X -- information flow
- O -- potential rework situation





### **Comments on Empowerment and Work Teams**

- **1.** Participatory management
- 2. Success of empowered teams depends heavily on how team program implemented





### **Advantages of Empowerment**

- **1. High quality solutions**
- 2. Avoid micromanagement
- 3. Team has accountability for part of project deliverable
- 4. Synergistic solutions
- 5. Tool for timely evaluation and feedback





### Reference

• Meredith, R. J. & Mantel, J. S. (1995). *Project Management – A Managerial Approach*. John Wiley & Sons, 5th Edition.